

Atrius[®] Wayfinder

Localization | February 2024

Our experienced Customer Operations team will work directly with the Customer on implementing and supporting the Atrius Localization service when purchased.

Delivery Description

The outline below describes what to expect during the delivery of the Localization Service. All product descriptions, specifications and requirements can be found at the following link <https://atrius.com/specs/>. It is the Customers' responsibility to ensure the ability to meet all required specifications and site readiness for purchased products.

Delivery Kick-Off

Upon contract execution, the Program Manager will schedule a kick-off call with the customer. During the kick-off call the Program Manager will discuss the following:

- Review purchased products
- Review delivery milestones
- Review customer requirements and checklist
- Define timeline and target launch date

Coordinate POI Verification, as needed

The Program Manager will coordinate with the customer to ensure the venue management system has the most up to date POI information, if required. The customer is responsible for ensuring POIs have complete and accurate data prior to initial translation.

Translation

The Program Manager will work with a translation management vendor to ensure that the POI data is translated. The Program Manager will then work with Atrius teams to ensure the map data is added to the customers' accounts. The program manager will provide the venue IDs for customer configuration when appropriate.

Delivery Completion

Once the translations are complete, the Program Manager will ensure the Customer understands how to use the localization process and how to maintain the products. The delivery completion stage introduces the Customer to ongoing technical support resources (help@atrius.com and <https://atrius.com/support/>).

Supported Languages

Localization of the UI, which includes all user interface elements excluding the map, is built into the SDK, but requires a few basic steps for each locale you wish to support.

Our iOS and Android SDKs currently support the following languages:

- ar
- de
- en
- en-GB
- es
- es-419
- fr
- fr-CA
- it
- ja
- ko
- nl
- pt-BR
- ru
- tr
- zh-Hans
- zh-Han

Our JS SDK and Maps on Web Products currently support the following languages:

- ar
- en
- es
- fr
- ja
- ko
- pt
- zh-Hans
- zh-Hant