Atrius Wayfinder Field Audit

Professional services for domestic on-site data verification for Atrius Wayfinder Maps.

Prior to visit:
- Airport will arrange an escort or gate passes and ensure security is informed Atrius will be on site conducting a field audit
- Atrius staff will remotely familiarize themselves with the airport maps, points of interest, data missing from VMS as well as public airport information

During Visit:
- Atrius will spend 12 hours (1.5 days) on site (with an escort – if required by the airport) during the time on-site Atrius will
  - Video all public facing areas of the airport with narration
  - Verify the names and locations of points of interest are correct
  - Confirm major points of interest all have images – if there are gaps, they will take additional images (as time permits)
  - Spot check navigation to and from popular areas – take note of any challenges or incorrect routes
  - Time spent at airport could vary per airport

After visit:
- Atrius field services staff will review videos and photos, make notes, upload all data with in 1 week of return
- Atrius Map Design team will review edits to map, and feedback provided and make minor changes within 2 weeks of return
  - If extensive changes are required Atrius will communicate with the airport to gather additional information (CAD drawings) and provide timelines for the updates to be pushed live

Areas of focus during an audit:

- **Landside (pre-security):**
  - Check in desks – including curbside, oversized, and other special baggage drop areas
  - Baggage Claim
  - Door Numbers
  - Rental Car Areas
  - Lyft, Uber and Taxi Areas
  - Restaurants
  - Shops
  - AEDs
  - Hand Sanitizer
  - Vending Machines
  - Parking Garage Names
  - Parking Garage Zone

- **Airside (post-security):**
  - Gate numbers
  - Restaurants
  - Shops
  - Airline Clubs
  - Security Check Points
  - Airline Help desks
  - AEDs
  - Hand Sanitizer
  - Vending Machines