

# Atrius® Personal Wayfinder

Base Map Content | June 2021

## Overview

The following describes the default map content and points of interest (POIs) included in all Personal Wayfinder modules.

### 1. Visible Map Features

- a. All publicly accessible indoor areas and levels
- b. Non-public space delineated as “non-accessible”
- c. Shuttle / train routes for navigating from one location to another
- d. Outline / shell of lounges, shops, and restaurants
- e. Outline / shell of outdoor parking garages
- f. Outline / shell of remote parking lots
- g. Navigating from parking garage to venue interior
- h. Outline / shell of surrounding buildings
- i. All gates are visually on map and searchable / tappable.
- j. Everything on map and / or searchable is able to navigate to / from with approximate walk times & distance
- k. Airplane runways and jetways
- l. Pool / spa areas
- m. Major Roads surrounding the venue (roads are labeled)
- n. Search for building (navigation will use the center of the building)

### 2. Map Interactions

- a. Zoom In/Out
- b. Pan
- c. Rotate

### 1. Mapping Exclusions

- a. Geometries / floorplans inside restrooms, lounges, shops, restaurants, or parking garages
- b. Different parking garage levels
- c. Depending on access and security, CBP/FIS areas may not be on map
- d. Individual seating areas & individual power outlet locations
- e. Structural details such as pillars or elevator shafts

## Points of Interest (POI) Content

### 1. Searchable and Tappable POI's Include:

- a. Stores – include restaurants / shops / and clubs POI's. These POI's include a short description, storefront photo, URL, hours, menu pdfs and searchable keywords.
- b. Services – include nursing rooms, airport information desks, wheelchair assistance, USO, designated service animal relief area, restrooms, shoeshine, salons, prayer rooms, spas, mailbox and shipping areas, currency exchanges
- c. Airline / Airport – airport information desks, self-service check-in kiosks, re-booking locations, customer service, baggage offices, ticket kiosks, gate entrances, bag claim including oversize baggage, baggage cart locations, and charging stations.
- d. Lodging – on site hotels
- e. Portals – elevators, stairs, ramps, and escalators. Most stairs (except for rounded staircases) include architectural footprint. Moving walkways are shown but are not tappable and are not used in navigation routes.
- f. Transportation - ground transportation locations (taxi stands, limo, shuttles, valet), trains, rental car counters with logos (when available), TNC pickup points.
- g. Security – security check points, security exits, airport police, agriculture inspections, customs and immigration (when mapping is allowed)
- h. Curbside - curbside check-in, taxi locations, shuttle locations, shared ride locations, etc.
- i. Other - AED, ATM, water refill stations, designated smoking areas, children play areas

### 2. Non-tappable POI's Include:

- a. Seating areas (not for gates), moving walkways, ticket counters (the logos in front of the ticket counter will be tappable), doors, stair and escalator footprints.

## Personal Wayfinder Service Level Agreement (SLA)

Map and point-of-interest (POI) content updates will be available regularly and automatically downloaded via the Personal Wayfinder SDK. Atrius will respond to content update requests for all POI and wayfinding information submitted through the Venue Management System (VMS) or to [content@Atrius.com](mailto:content@Atrius.com) within 72 hours on U.S. business days. A response will be a resolution of the request or a request for additional information.

Major map content update requests, such as the addition of new facilities or the remodel of existing facilities, may be requested via the VMS or [content@Atrius.com](mailto:content@Atrius.com) but are subject to longer turnaround times. Atrius will work with the requester to source the necessary information and communicate a timeline after evaluating such updates.