Atrius® Personal Wayfinder

Standard Delivery of Platform | June 2021

Our experienced Customer Operations team will work directly with the Customer on implementing and supporting all purchased Atrius products and services.

Delivery Description

The outline below provides a description of what to expect during the delivery of the Personal Wayfinder products. All product descriptions, specifications and requirements can be found at the following link https://atrius.com/specs/. It is the Customers' responsibility to ensure the ability to meet all required specifications and site readiness for purchased products.

Delivery Kick-Off

Upon contract execution, the Program Manager will schedule a kick-off call with the customer. During the kick-off call the Program Manager will discuss the following:
- Review purchased products
- Review delivery milestones
- Review customer requirements and checklist
- Define timeline and target launch date

Branding and User Flow

The Program Manager will work with the customer to review the customer requirements for the delivery of

- *Personal Wayfinder*. The requirements include:
  - Brand assets (logo, brand guidelines, favicon, etc)
  - Sample design material
  - CAD drawings (if required)
  - SSL/CNAME setup

The Program manager will guide the Customer through the Configuration Worksheet which defines the elements of the UI that can be customized. Please note not all attributes can be customized however, every effort will be made to accommodate the Customer's requests.

The Program Manager will work with the Customer to define the web application user workflow and provide mock-ups of designs for review.

Coordinate Onsite Mapping and Verification, as needed

The Program Manager will coordinate with Customer a date and time for the Field Operations team to be onsite to map the facility, if required. Customer is responsible for ensuring Site readiness and providing access and/or an escort to all areas that need to be mapped. Please provide Atrius with any additional requirements or paperwork that needs to be completed prior to an onsite visit.

LocusVMS Training

During implementation of *Personal Wayfinder*, and after Onsite Mapping is complete, the Program Manager will provide customer with:
- Login in credentials and
- Training on the VMS product

Design Approvals

The Program Manager will review all the Designs in the URL and make any required changes. Customer will approve and sign off on URLs. The delivery of Personal Wayfinder will not move forward until sign off is received from Customer.

Production

Once Customer approval has been received for the URLs, Atrius will move forward with creating Subdomains and pushing the web application to production.

Delivery Completion

The Program Manager will complete all training to ensure the Customer understands that use of the products and how to maintain the products. The delivery completion stage introduces the Customer to ongoing technical support resources (help@atrius.com and https://atrius.com/support/).

Customer will also be introduced to the Strategic Account team for assistance during the contract term with renewals, change orders or expansion of product and services.